

# **HOW TO GET A DIGITAL CARD,** ADD TO DIGITAL WALLET AND CREATE A PIN

## How to Get a Digital Card



Call us at 800.856.7328 to request a new card. If your card was lost or stolen, you can turn it off through Card Controls in the Mobile Banking app.



Look for a text message about your new, digital card. Tap the link in the text message to get started.

Note: The text message will be sent from a 5-digit number that belongs to Rogue Credit Union. If you receive a text message like this without requesting the card, ignore it and call us instead.



After you tap the link, a new tab will open in your phone's internet browser. Tap "Get Started" to access your temporary card.



The system will automatically enter your access code.

Note: If the system is unable to enter your code, you will be prompted to enter the code found in the text message you received.

Enter the last four digits of your Social Security Number and tap "Continue."



Choose how you'd like to receive your security token (email or phone number). Tap "Continue."



Check your email or text messages and enter the security token you received. Tap "Submit."



Review the Terms and Conditions and then Tap "Accept". Then tap "Agree" again to accept the Privacy Policy.



In the new screen that opens, tap "Add to Apple Wallet" or "Add to Google Wallet," depending on the device you have.

**Tip!** Add your card to any and all devices with a digital wallet, including smartwatches, for extra convenience.

**Note: This card will remain active for 21 days or until you activate the new, physical card you'll receive in the mail.** To begin using your card, add it to Apple Pay or Google Wallet.

**Tip! Wait until you receive your physical card before using this card for automatic payments.** Your digital card has a temporary expiration date and security code that will be updated when you activate your new physical card.

## **Adding Your Digital Card to Apple Wallet**



After you tap "Add to Apple Wallet," a new screen will open. Tap "Sign In."



Choose the device(s) to which you want to add your card. Then tap "Add."



Review the Terms and Conditions and then Tap "Accept".

Tap "Continue."



Note: You'll need to set a PIN for your card before you can make ATM withdrawals and/or purchases from stores that require a PIN. See below for how to create a PIN.

Success! Your card has been added to Apple Pay.

## **Adding Your Digital Card to Google Wallet**



After you tap "Add to Google Wallet," a new screen will open. Tap "Continue."



Choose the Google Account that's associated with your Google Wallet account.

Tap "Continue."



Use the dropdown list to select the device(s) to which you want to add your card. Then tap "Continue."



Tap "More" to review the Google Wallet™ Privacy & Terms. Tap "Accept."



Confirm the billing address for your card. Then tap "Continue."



The device you selected (such as your phone) will receive a notification. Tap it to finish adding your card to Google Wallet. Tapping it will open a new screen. After it opens, tap "Continue."



Next, the Issuer terms will open. Tap "Accept & continue."



Success! Your card has been added to Google Wallet. Tap "Got it" to close the confirmation message.

Note: You'll need to set a PIN for your card before you can make ATM withdrawals and/or purchases from stores that require a PIN. See below for how to create a PIN.

## **Creating a PIN for Your Digital Card**



Open Card Controls in the Mobile Banking App.



Select your card and tap "Set PIN".



Choose how you'd like to receive your security token (email or phone number).



Enter the security token you received and tap "Next".



Enter a new, 4-digit PIN for your card. You'll enter it twice to confirm it. Then tap "Submit."



Success! You've created a PIN for your digital card. It's now in Apple Pay or Google Wallet and ready for use. Tap "Done" to close the confirmation message.